

WCSH6 HONORED FOR COMMUNITY SERVICE

At Ingraham's Annual Meeting on September 8, 2004, WCSH6 was awarded the Helen Winslow Ray Award for Outstanding Community Service. This award commemorates Helen Winslow Ray, Ingraham's founder who launched the original hotline 774-HELP in 1970. In the spirit of her dedication to the greater Portland community, Ingraham commends WCSH6 for everything they have done to help further the Ingraham mission.



Jane Morrison, Executive director (2nd from left) with WCSH6 honorees (1 to r), Cindy Williams, Charlene Belanger, and Steve Thaxton

In the past year, WCSH6 has increased awareness of Ingraham in our community through its coverage of Project Fuel during the bitterly cold months last winter and also through its extensive coverage of *Spring Thing*, Ingraham's annual fundraiser at which WCSH6 news anchor, Cindy Williams has served as Celebrity Emcee for the past two years. WCSH6 later aired the inspiring story of Alex Myhaver, author of *The Housing Source*, a housing toolkit developed in partnership by Amistad and Ingraham for people living with long-term illness and other disabilities.

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The purpose of the Ambassadors Council is to expand knowledge of and support for Ingraham and its mission.

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Jane Morrison <i>Executive Director</i>	Gerard Queally <i>Director of Finance and Administration</i>	Sally Cloutier <i>Director of Operations</i>
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EAP An Employee Assistance Program provided by Ingraham

Ingraham's Employee Assistance Program is an employer funded counseling and support program designed to confidentially assist employees and families with work-life problems. Phone clinicians are available 24/7 to assess any personal and/or work situation and offer assistance.

Available Services

- Employee and Supervisor Orientation Information and Referral
- Online Resources
- Telephone Support
- Outpatient Counseling
- Training Services
- Critical Incident Stress Management

Learn more about Ingraham's EAP by visiting:
www.ingraham.org
or call 207-874-1055



237 Oxford Street
PO Box 1868
Portland, ME 04104
207-874-1055
www.ingraham.org



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We're here for you 24/7 @ 774-HELP

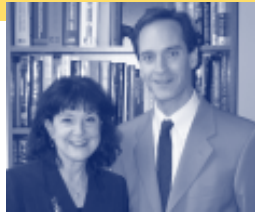
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ANNUAL REPORT 2004

The Mission of Ingraham

The mission of Ingraham is to assist persons in crisis; to provide people in need with a safe environment, access to services, and the opportunities and means to help themselves; to identify unmet human needs; and to act as a catalyst for the development of new social policies and resources in the state of Maine.

LEADERSHIP



Jane Morrison and Tim Soley

The past year at Ingraham has been busy, productive and exciting. Each day passed quickly with focused activity and enthusiasm for the good work that Ingraham does. We continue to be committed to improving our existing programs while exploring new opportunities that will enhance the quality of life for people living in our community. It has been a year of growth, development, and vision.

Once again, we expanded our services to reach more people in the state of Maine.

- In April we established an **Employee Assistance Program (EAP)**, an employer-funded counseling and support program. Our EAP is in partnership with Healey & Associates and is available to organizations and companies across the state of Maine.
- In June Ingraham launched an **Outpatient Services Department**. The program offers psychiatry services including psychiatric evaluations, medication management, and counseling.
- In partnership with the United Ways of Maine, Ingraham continues to be committed to the establishment of **2-1-1 Maine**. Soon, dialing 2-1-1 will facilitate easy access to human services throughout the state. Calls will be free of charge and enable anyone to reach vital community services 24 hours a day, 7 days a week.
- In spite of the severe shortages of psychiatrists in the State and throughout the country, Ingraham has hired three new **psychiatrists**. The addition of these highly qualified doctors has enabled us to set new standards of excellent care.

In the past year, we have enhanced our resources, organizational structure, and community impact in part due to our major fundraising efforts. All of our fundraising goals were surpassed including donations received through our annual appeal and a record \$72,000 in proceeds from our Spring Thing event, Portland's premier fundraiser.

I would like to thank the Board, Staff, and Volunteers who contribute their time, expertise, and dedication to Ingraham. The special attributes of these people is reflected in the outstanding service provided. Thank you for your commitment.

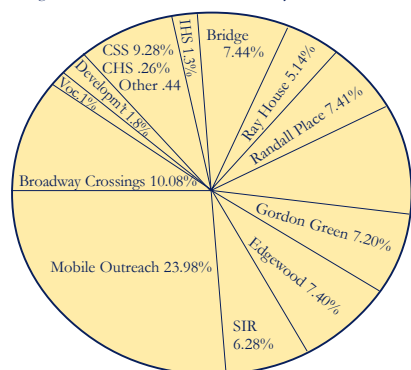
It is with a sense of pride and fulfillment that we look back upon the past year at Ingraham, and with confidence that we look forward to a new year of meeting emerging community challenges.

Sincerely,
Jane Morrison and Tim Soley

FY 2004 REVENUES [YEAR ENDING JUNE 30, 2004]

Revenue by Program

CSS	\$696,309	Ray House	\$426,453
IHS	\$181,100	Randall Place	\$614,359
Bridge	\$616,550	MaineStay	\$911,133



Gordon Green	\$597,006
Edgewood	\$613,937
SIR	\$521,007
Mobile Outreach	\$1,987,833
Broadway Crossings	\$835,688
CHSS	\$21,928
Voc Rehab	\$72,459
Development	\$146,528
Other	\$48,787
TOTAL	\$8,291,077

Revenue by Source

State Grants	\$1,561,940
HUD	\$420,685
Municipalities	\$72,297
United Way	\$164,532
MCD/Medicare	\$5,397,735
Private Insurance	\$50,235
Client Rent	\$334,354
Other	\$54,119
Fundraising	\$162,721
DOL	\$72,459
TOTAL	\$8,291,077

FY 2004 GIVING

We are grateful for the financial and in-kind support received during the past fiscal year, July 1, 2003 – June 30, 2004. This list includes donations to our annual appeal, crisis fund, sponsors for Spring Thing as well as memorial gifts and general donations. Should you have any questions about the list of donors, please contact the Development Office at 874-1055.

Visionary \$2,500 or more

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Gilchrist Scott, Ltd.
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