

2-1-1 MAINE

On April 20, 2005, Governor Baldacci signed a bill to bring 2-1-1 services to the State of Maine. 2-1-1 is an easy-to-remember phone number and website (www.211maine.org) that connects individuals to comprehensive, vital health and social service information and resources.



2-1-1 is a national movement, and Maine will be the 15th state in the country to offer statewide 2-1-1 services to its residents. The key partners that made the development of 2-1-1 Maine possible include Ingraham, all ten United Ways in Maine, and the State of Maine.

People throughout the state of Maine can visit 2-1-1 on-line where they are able to access more than 5,500 community resources.

Beginning in February 2006, Call Center services were implemented in Cumberland and Washington Counties, and individuals can simply dial "2-1-1" to reach a trained call specialist who can help them find needed services. Penobscot and York Counties are designated as the next two counties to be connected to services, and July 2006 marks the completion date for the statewide Call Center with 2-1-1 up and running in all counties.

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The purpose of the Ambassadors Council is to expand knowledge of and support for Ingraham and its mission.

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Learn more about Ingraham's EAP by visiting:
www.ingraham.org
or call 207-874-1055

- Employee and Supervisor Orientation
- Information and Referral
- Online Resources
- Telephone Support
- Outpatient Counseling
- Training Services
- Critical Incident Stress Management

Ingraham's Employee Assistance Program is an employer funded counseling and support program designed to confidentially assist employees and families with work-life problems. Phone clinicians are available 24/7 to assess any personal and/or work situation and offer assistance.

EAP An Employee Assistance Program provided by Ingraham



50 Monument Square
PO Box 1868
Portland, ME 04104
207-874-1055
www.ingraham.org



We're here for you 24/7 @ 774-HELP

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CRISIS • RESIDENTIAL • SUPPORT

2005

Celebrating 35 Years

ANNUNCIATION REPORT 2005



(1) 2005 Annual Meeting (2) Ingraham's new home office building at 50 Monument Square in Portland, Maine (3)Volunteers at the Day of Caring (4) Summer community outreach evening to promote Ingraham's mission (5 & 6) Spring Thing 2005, Ingraham's gala fundraiser

The mission of Ingraham is to assist persons in crisis; to provide people in need with a safe environment, access to services, and the opportunities and means to help themselves; to identify unmet human needs; and to act as a catalyst for the development of new social policies and resources in the state of Maine.

LEADERSHIP



In 2005, Ingraham celebrated **35 years** of community service to the state of Maine. The agency began in 1970 as an all-volunteer hotline for girls in need and has emerged as one of the most effective, solution-focused agencies in the state.

Ingraham takes on some of the most pressing problems in the community – suicide, crisis, homelessness, mental illness, and substance abuse. We are a critical gateway to community services and have been helping to improve the lives of thousands of individuals each year. When people don't know where to turn, when they have exhausted all other resources, Ingraham is there for them.

As our services have expanded to meet the growing needs of the community, our program office space needs also increased. Operating out of three separate, overcrowded locations became increasingly more difficult. With our rental space lease due to expire, we researched our options and concluded that owning a facility was in the best interest of our organization and our clients.

On January 1, 2005, Ingraham launched a \$750,000 major gifts initiative to purchase and renovate a new home office at **50 Monument Square** in Portland. This move provides us with much needed space to unite our crisis, outpatient, acute care, and administrative services under one roof and control our housing costs.

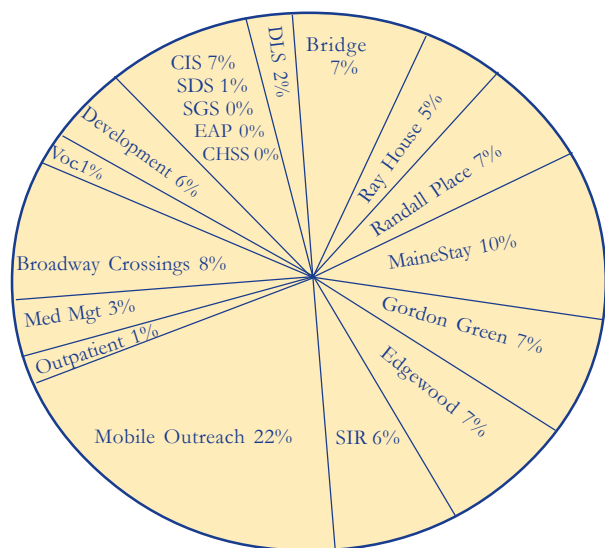
Since 1970, Ingraham has been a community leader in identifying unmet needs, creating programs to meet those needs, and engaging service providers in dialogue and collaboration. We look forward to continuing to meet the ever changing, ever growing needs of the community with the clinical excellence and administrative efficiency and vision for which Ingraham is known.

Sincerely,
Jane Morrison
Executive Director

FY 2005 REVENUES [YEAR ENDING JUNE 30, 2005]

Revenue by Program

CIS	\$637,881
DLS	\$150,364
SDS	\$97,078
SGS	\$8,180
Bridge	\$647,529
Ray House	\$459,567
Randall Place	\$681,210
MaineStay	\$906,123
Gordon Green	\$649,231
Edgewood	\$631,090
SIR	\$510,298
Mobile Outreach	\$2,052,901
Outpatient	\$123,423
Med Mgt	\$322,108
Broadway Crossings	\$745,286
CHSS	\$15,118
Voc Rehab	\$77,520
Development	\$512,671
EAP	\$14,106
TOTAL	\$9,241,684



Revenue by Source

State Grants	\$1,340,289	MDC/Medicare	\$6,197,688	Fundraising	\$511,602
HUD	\$411,677	Private Insurance	\$36,245	Voc Rehab	\$77,520
Municipalities	\$152,367	Client Rent	\$294,740	TOTAL	\$9,241,684
United Way	\$155,759	Other	\$63,797		

REACHING OUT, SAVING LIVES

FY 2005 GIVING

We are grateful for the financial and in-kind support received during the past fiscal year, July 1, 2004 - June 30, 2005. This list includes donations to our Major Gifts Initiative, annual appeal, crisis fund, sponsors for Spring Thing as well as memorial gifts and general donations. Any questions about the list of donors should be directed to the Development Office at 207-874-1055.

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